

CODE GREEN SATISFACTION SURVEY – January 2021

Results

	Excellent	Very Good	Good	Average	Poor
How satisfied are you with the quality of the support you receive?	27		1		
How would you rate the technical knowledge of your Engineer?	27		1		
How would you rate the professionalism of your Engineer?	27		1		
How would you rate the Engineer's ability to solve your problems?	25	2	1		
How would you rate the communication skills of your Engineer?	27		1		

	Excellent	Very Good	Good	Average	Poor
How satisfied are you with the quality of the support you receive?	97%		3%		
How would you rate the technical knowledge of your Engineer?	97%		3%		
How would you rate the professionalism of your Engineer?	97%		3%		
How would you rate the Engineer's ability to solve your problems?	90%	7%	3%		
How would you rate the communication skills of your Engineer?	97%		3%		

	Excellent	Very Good	Good	Average	Poor
Overall survey results (28 replies)	95%	2%	3%	0%	0%

